

Overview:

██████████, MBA, MCSD, SAP Certified is a recognized expert in SAP Technical Project Management including data migration, development, enterprise application integration (EAI), and infrastructure. His background spans nearly 20 years of SAP technical consulting and over 10 years of technical project management, for various large enterprises and governmental organizations, across nearly every industry vertical, and 33 years total IT.

He was qualified as an expert witness in the Siemens v. Sapient case in Ontario Superior Court, and his testimony was credited with a successful win for the client.

Expert Witness Experience:

ONTARIO SUPERIOR COURT - Legal - Toronto, Canada - 2011-2016

SAP Data Conversion Auditor and Legal Expert Witness

- Successfully concluded a multi-year auditing and legal expert witness engagement, reviewing thousands of project artifacts including source code, specifications, test results, etc.; producing several hundreds of pages of reports; and attending trial as amicus curiae and qualified expert to explain my findings and give testimony on SAP, project management, and data conversion best practices pertaining to a dispute between two large multinational companies
- Developed tools in Microsoft Access to automatically evaluate SAP source code and rank ABAP and IS-U objects for types of issues pertinent to the case
- Client ultimately won a settlement in the tens of millions of dollars, and cited the quality, technical content, preparation, and delivery of my testimony as the key contribution that enabled their win

Professional Summary:

DUNU BV - Systems Integrator Subcontractor - Remote - 2017-PRESENT

Senior Technical Manager - SAP Data Migration / Interfacing – Offshore/Onshore Liaisonship

- Liaise with client and internal business and technical personnel at all levels for data conversion and interfacing delivery for multiple end clients
- Conduct requirements gathering sessions to generate data conversion & interface design specs, data mapping, and test plans, for source extraction, transformation queries, and load to target
- Drive timely source data delivery from system owners (including data cleanup when in scope)
- Supervise SAP BODS, LSMW, ABAP, PI, middleware, legacy system and third-party ETL & EAI developers, and collaborate with functional, CRM, and BI teams for data conversion, data extraction, and interface delivery

DELL EMC VIRTUSTREAM - SAP Enterprise Cloud Hosting - Remote - 2016-2017

SAP Technical Customer Liaison

- Single point of contact (SPOC) for a half dozen major clients of our SAP-specialized enterprise cloud hosting, including General Electric, liaising at all levels business, executive, and technical
- Understand and support clients' data conversion and interface requirements
- On-going operations and delivery orchestration with Help Desk, ROC, Compute, DB, OS, Network, Data Center, Backup, Applications, Security, Accounting, Sales, Engineering, and Product teams in diverse matrix organization

ALIGN TECHNOLOGY - Medical (Invisalign Braces) - San Jose, CA, USA - 2016

SAP Technical Lead, Data Conversion & Security Testing / Regulatory Compliance

- Project and technical manage data conversion testing, reconciliation & validation, security testing, and other technical / functional test activities for integration & UAT phases of global rollout
- Work collaboratively and assertively with PMO, team leads, SMEs, and auditors to compose and edit test tracking, defect tracking, training/documentation tracking, and requirements traceability matrices (RTMs); validate test plans and results; compile & submit internal / external audit support

GARDNER-DENVER-NASH - Manufacturing - Zibo, Shandong, People's Republic of China - 2015
Interim Technical Project Manager, SAP Data Conversion & RICEFW Delivery (China)

- Join and turnaround a late SAP rollout by getting the data conversion and RICEFW delivery caught up to ahead of schedule on a short-term engagement, so that client's permanent resource could transition in and safely take over the project
- Build RICEFW and conversion inventories, data conversion and testing strategy decks; provide status reporting & ongoing input to project and cutover plans

EBAY / PAYPAL - eCommerce / Auctions / Payments - San Jose, CA, USA - 2014-2015
Technical Project Manager, SAP Development, Infra & Security (2-Company Split)

- Project and technical manage delivery and testing of SAP development, SAP & Non-SAP infrastructure, and security portions of two-company split between eBay and PayPal through multiple mock test cycles, UAT, cutover, successful go-live and hypercare
- Prepare project plan, environment strategy, systems inventory, mock data loads, technical & financial cutover plan content, phase gate reviews, kickoff decks, and SDLC / PMM deliverables

RIMINI STREET - ERP Cloud Hosting - Pleasanton, CA, USA - 2014
SAP Technical Project Manager, VM Migration Initiative (Remote)

- Manage concurrent projects with approximately 30 different cloud hosting clients in US, Europe, and Latin America across all industry verticals to archive and migrate SAP related software to new virtual machines and new connectivity method as part of Rimini Street compliance initiatives
- Client-facing liaison to coordinate migration timing & touchpoints with client technical counterparts

Education & Certifications:

- Master of Business Administration, Instituto de Empresa, Madrid, 2006
- China Business module, Fudan University, Shanghai, 2006
- Bachelor of Arts, University of California, Berkeley, honors, minor in Chinese studies, 1994
- Microsoft Project Server Certification, ProvelIT
- SAP Certified ABAP / Netweaver, SAP Nordic
- Project Management Professional (PMP)
- Certified Scrum Master (CSM)
- Microsoft Certified Solution Developer (MCSD) Charter Member – VB & MS Access
- Oracle PL/SQL and various Oracle Object-Oriented Development Tools Training
- ITIL Foundations